

## Return Request Form

When returning your jewellery to us, please ensure that you complete as much of this form as possible. Once completed, securely package your item(s) in a parcel with this form **and your proof of purchase**. Send your return back to us using a prepaid return label that you can download from visiting <https://www.royalmail.com/track-my-return/create/3437>.

### Contact Details

Full Name	
Email Address	
Phone Number	
First line of address	
City	
County/ State	
ZIP/ Postal Code	
Country	

### Purchase Details

Reference Number WEB, ENG, EXE, REP, REE,STO	
Purchase Location	<input type="checkbox"/> MV Website <input type="checkbox"/> MV Boutique <input type="checkbox"/> Concession (Selfridges, Harrods, Liberty's, Harvey Nichols) <input type="checkbox"/> Other: .....
Purchase Date	
Original Purchaser	
Item(s) Details	

### Return Reason

☐ Refund    ☐ Exchange    ☐ Repair    ☐ Ring Resize to Size .....

If returning for exchange, we'll send an exchange Voucher with the value you paid to the email entered above so you can place an order for the new piece at your own convenience, by visiting [www.monicavinader.com](http://www.monicavinader.com) or one of our boutiques.

For repairs, please tell us what's wrong with the piece by circling the issues below:

If your piece is covered under your 5 Year Warranty, then there will be no charge for the repair service. For any purchases outside of warranty or without proof of purchase, a small charge will apply. A member of the team will be in touch to take payment.

<b>General Damage:</b> ★ Plating Worn ★ Scratched ★ Misshapen	<b>Engraving Issue:</b> ★ Incorrect ★ Faded	<b>Stone Damage:</b> ★ Loose ★ Lost ★ Cracked	<b>Other (give brief notes):</b> ..... .....
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Our Repairs Service can take up to 10 weeks. To save you from waiting this time, we'll send you a brand new piece if it's in-stock. Your old piece will then be recycled as part of ongoing commitment to sustainability. If you'd rather keep the original

piece and wait the repair time, please tick here: ☐

Monica Vinader Ltd.  
Unit 3, Victoria Industrial Estate  
Victoria Road  
London  
W3 6UU

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Customs Procedure  
CPC 6323FO1  
British Goods Return

From:

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